**PERSONAL DETAILS**

Name: Liana Kelly

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**PROFILE**

I am a self-motivated person, I work well on my own initiative and I am also a good team player. I handle pressure well. I have good interpersonal and communicational skills.

**I.T SKILLS**

* Can write SQL queries to an intermediate level.
* Confident using packet tracer.
* Capable of designing websites using Dreamweaver, CSS, SEO and HTML.
* Competent configuring a router using Cisco IOS command set.
* Capable user of Windows and Linux Operating systems.
* Database Administration Skills.
* Intermediate skills in Scripting in Bash, Linux, and PowerShell.
* Confident in ICT Support Skills.

**EDUCATION**

**2015 - Present:** ITT Dublin. Bachelor of Science (Honours) in Computing with Information Technology Management.

**Year 4.** **GPA: June 2019**  
Private Cloud Architecture (**Feb 19**), Information Management (**Feb 19**), Social Media Analysis (**Feb 19**), Security for the cloud and IoT (**Feb 19**), Interactive Media and Design and Visualisation (**Feb 19**), Fourth year Project part 1(**Feb 19**), Enterprise Performance Architecture(**Feb 19**). E-Learning (**June 19**), Advanced Cloud Provisioning & Networking (**June 19**), Operations Research (**June 19**), IT Governance and Quality (**June 19**), Fourth year Project part 2 (**June 19**).

**Year 3. GPA: 2.89**

Advanced Database (**B-**), Web Application Design & Deployment (**C**), Operating Systems (**B-**)**,** Cloud Services & Distributed Computing(**B**), Innovation & Entrepreneurship (**B-**), Networking 3(**B-**)**.** Project (**A**), Experiential learning (**B+**).

**Year 2. GPA: 2.79.**

Discrete Mathematics 2 (**B+**), Web & Mobile Design & Development (**C+**), IT Scripting & Automation (**C**), Database Design and Programming (**C+**), Software Quality Assurance and Testing (**B-**), Networking 1 (**B+**). Management Science (**C+**), IT Service Management (**C+**), Networking 2 (**B**), Information Security (**B**), Database Administration (**B-**), and Financial Management (**B**).

**Year 1. GPA: 3.06.**

Learning to Learn at Third Level (**A**), Computer Architecture (**B**), Discrete Mathematics 1 (**B-**), Software Development (**B+**), Web & User Experience (**B+**), and Business & Information Systems (**B+**), Database Fundamentals (**B**), Operating Systems Fundamentals (C), Statistics (B), Social Media Communications (**B+**), and Object-Oriented Systems Analysis (**B**).

**2014:**

Preparatory Studies for Third Level.

**2014 - 2015:**

Fetac level 5 Web Authoring, Digital Marketing, Spreadsheets, E-Business and The Internet

**2013 - 2014:**

Fetac level 4 Communications, Mathematics, and Childcare.

**2012:**

Bookkeeping for a small business and Joomla Web Design.

**WORK EXPERIENCE**

**2018 - Present South Dublin County Council Internship Role: Programmer/End-User Support*.***

**Main Responsibilities**

* Setting up Hardware
* Installing software
* Supporting End-user
* Managing/modifying users
* Manage tickets
* PC configuration.
* Network connectivity
* Support wide range of applications
* Initiating encryption.
* Re-image new laptops with a prebuilt version of Windows.

**2009 - 2015 Tim Kelly Consulting Engineers Role: *Secretary / Office Administrator.***

**Main Responsibilities**

* Maintaining Financial Accounts
* Time management and strong organizational skills.
* Managing IT factors of the company
* Motivated and dedicated.

**1997 - 1998 Pound World, Swords**

***Shop Assistant***

**Main Responsibilities**

* Dealing with cash.

### Maintaining stock.

### Confident in communicating with people in general.

* Dealing with the public.
* Open to learning new skills.

**1996 - 1997 Quinnsworth, Balbriggan**

***Retail Assistant***

**Main Responsibilities**

* Planning and maintaining stock.
* Customer Service.
* Work well within a team

**1995 - 1996 Eddie Rockets, Swords**

***Waitress***

**Main Responsibilities**

* Communicating with the public.
* Maintaining hygiene.
* Work well unsupervised.
* Work effectively under pressure.

**ADDITIONAL INFORMATION**

**Volunteer Work:**

# 2014 – 2016: CoderDojo, Blessington. I mentored children from the age of 8 to 10 starting to use CoderDojo, helping them to get to grips with the basics of the program and progressing to designing their own working game.

**2012 – 2014:** Public Representative andTreasurer Hollywood Badminton Club.

**Skills:**

### Full and clean driving license.

**INTERESTS**

* Hiking: As a family, we like to hike up various mountains around our local area such as Church Mountain, Table Mountain and hope to do Lugnaquilla Mountain soon.
* Graphical Design (Photoshop): I have used Photoshop Pro 9 for a number of years at home making images. I have used artists such as Keith Garvey and Barbara Jenson images to help in my creations.

**REFEREES**

Available on request.